

Chapter - I

Introduction on Brief history & background

The Tourism and Cultural Affairs Department was created in the erstwhile P & S Department Resolution No-17313/Gen dt.13.11.73. The Department was subsequently renamed as Tourism, Sports & Culture Department in G.A. Department Resolution No-14386 dt.10.06.80. In the process of further re-organization of Departments, a separate Department was created for Tourism vide G.A. Department Resolution No-270-Gen dt.2.1.91. Subsequently a new Department of Tourism & Culture has been created in G.A. Department Resolution No-29049-Gen dt.30.12.95.

The Tourism wing of the Department of Tourism & Culture has a composite office Directorate of Tourism is a part of this composite office. A public sector undertaking namely, OTDC Ltd. Is functioning under the administrative control of this Department constituted in Tourism Department Resolution No-3221-TSM dt.27.02.79 and was incorporated under the Indian Companies Act, 1956.

Aims & Objectives.

The main objective of this Department is to increase the Tourist Traffic and to extend their duration of stay in the State. Besides the followings are:-

1. Policy planning formulation of new objects and evolution of projects.
2. Routine publicity of a non-commercial nature on Tourism involving heavy financial outlay.
3. Running of Tourist Offices.
4. Training and certification of Tourist Guides.
5. Entertainment facilities to tourists by way of cultural programmes, dances, music concert, film shows etc.
6. Matters connected with leasing of Govt. building on Govt. land for the purpose of promoting tourism.
7. Production of documentary films on Tourism.
8. Construction of Tourist homes/lodges for promotion of Tourism.
9. Coordination with Central Govt. and its agencies, Department of Govt. and bodies.
10. Lease out the Tourist banglows to private parties on long-term lease basis.

Mission / Vision:-

In order to develop and promote the Tourist Centers in the State and to achieve the objective a two-prolonged strategy is followed by the State Govt. viz., to create required infrastructure within and to organize effective publicity outside the State.

The State Govt. has announced a comprehensive Tourism Policy w.e.f. 29.12.1997 in keeping with the Orissa Industrial Policy, 1996.

Organization Charts:-

As per Annexure-I

Postal address of the main office, attached/subordinate office/field units etc.

- 1 Govt. of Orissa
Department of TSM
Paryatan Bhawan
Museum Building Complex
Bhubaneswar – 751014
Dist – Khurda, Orissa.
- 2 Managing Director
O.T.D.C. Ltd.
Panthanivas Old Building
Bhubaneswar – 751014
Dist – Khurda, Orissa.
- 3 Tourist Officer
Govt. of Orissa, Tourist Office(Lewis Road)
Bhubaneswar – 751014
Dist – Khurda, Orissa.

4 to 21 – Annexure – II

Working hours both for office & public.

10.00 A.M. to 5.00 P.M. with half an hour launch break i.e. from 1.30 P.M. to 2.00 P.M. on all working days.

13 Grievance redress mechanism

Grievance Cells are functioning as per instructions issued by Govt. in erst-while political and services department letter No-9750 dt.18.05.76. and vide letter No-2242 dt.9.2.93 of PG & PA department. There is requisite Grievances redressal mechanism through the Grievance Cell of the Department, which receives and disposes of public Grievances as well as Grievances of Govt. officials as per provisions GA & PG & PA Department circulars as amended from time to time.

9. Postal address of main office / attached / subordinate / field unit etc.

- | | | | |
|----|--|----|--|
| 1 | Main Office,
Paryatan Bhawan, Kalpana Square
Bhubaneswar - 14 | 11 | Tourist Officer,
Govt. of Orissa, Tourist Office
Madhapur, Near Check Gate,
Keonjhar, Dist: Keonjhar – 758001. |
| 2 | Tourist Officer,
Govt. of Orissa, Tourist Office
Tourist Bangalow
Po/Dist: Sambalpur-768001. | 12 | Tourist Officer,
Govt. of Orissa, Tourist Office
At/Po: Bhawanipatna
Dist: Kalahandi – 766001. |
| 3 | Tourist Officer,
Govt. of Orissa, Tourist Office
At/PO: Baripada,
Dist: Mayurbhanj-757001. | 13 | Tourist Officer,
Govt. of Orissa, Tourist Office
Hotel New Bengal,]
Near Crawford Market,
D.N.Road, Mumbai- 400001. |
| 4 | Tourist Officer,
Govt. of Orissa, Tourist Office
At/PO: Konark
Dist: Puri-752111. | 14 | The Tourist Office Govt. of Orissa,
Office of the Dy. Resident Commissioner,
Orissa Bhawan, 4-Bordoloi Marg,
Chanakyapuri, New Delhi. |
| 5 | Tourist Officer,
Govt. of Orissa, Tourist Office
Koraput Club,
Dist: Korapur-764020. | 15 | Asst. Director of Tourism
Govt. of Orissa,
Tourist Office, Kalkata
55 – Lenin Sarani, Kolkata - 700013 |
| 6 | Tourist Officer,
Govt. of Orissa, Tourist Office
Block-B, Spl. Planning Office
Authorities, Marketing Complex
Station Square, OT Road,
PO/Dist: Balasore – 756001 | 16 | Asst. Director of Tourism
Govt. of Orissa,
Tourist Office-Chennai
Tamilnadu Tourism Complex
Ground Floor, Near Kalaivanar Arangam,
Wallajah Road, Chennai-600002. |
| 7 | Tourist Officer,
Govt. of Orissa, Tourist Office
At/PO: Tikarapada
In Front of Masjid,
Po/Dist: Bolangir – 767001 | 17 | Tourist Officer,
Govt. of Orissa, Tourist Office
Tourist Reception Centre,
Mahispat By Pass Road,
Dhenkanal. |
| 8 | Tourist Officer,
Govt. of Orissa, Tourist Office
st
1 Floor, New Bus Stand, Building
Complex,
Po: Berhampur Medical Campus,
Dist: Ganjam – 760004. | 18 | The Tourist Officer, Rourkela,
Govt. of Orissa, Tourist Office,
T.R.C. Building, Panthanivas Complex,
Sector – 5, Rourkela – 769002,
Dist: Sundargarh. |
| 9 | Tourist Officer,
Govt. of Orissa, Tourist Office
Arunodaya Market Building,
At/Po/Dist: Cuttack – 753001. | 19 | Tourist Officer,
Govt. of Orissa, Tourist Office
Bhubaneswar – 751014. |
| 10 | Tourist Officer,
Govt. of Orissa, Tourist Office
At: Masterpara,
Po/Dist: Phulbani – 762001. | 20 | Tourist Officer,
Govt. of Orissa, Tourist Office
Near Chandan Hazari
Chakratirtha Road
PO/Dist: Puri-752002. |

Manual – 1

5. Allocation of Business.

Tourism & Culture (Tourism) Department.

Union Subject

1. Development of Tourism.

State Subject

1. Tourist Office.
2. Tourist Counter.
3. Creation of facilities for tourists at different places of attraction.
4. Projection of tourist image of the state.
5. Orissa Tourism Development Corporation Ltd. & facilities created by it for tourists.
6. Subsidiary companies formed by the OTDC Ltd.
7. Inquiries and statistics for the purpose of any of the materials specified in the list.
8. Administration of Orissa Tourism Service.
9. Control of Officers working in Tourism Department.
10. Administrative charge of all buildings occupied by Tourism Department other than residence in Bhubaneswar & Puri.
11. Grant of rent-free quarters to officers serving under administrative control of Tourism Department.
12. Financial Assistance to local bodies of development of tourism in the state.
13. Hotel Management & Catering Technology.

Manual-1

LIST OF TOURISM UNITS OPERATED BY TOURISM DEPARTMENT

- | | |
|---|---|
| 1. Biraja Panthasala, Jajpur | 11. Panthasala, Bangiriposhi |
| 2. Panthasala, Dhabaleswar | 12. Panthasala, Khiching |
| 3. Panthasala, Patharajpur | 13. Sun Villa, Open Air Auditorium,
Konark |
| 4. Panthasala, Aradi | 14. Tourist Complex, Atri |
| 5. Panthasala, Nrusinghanath | 15. Tourist Complex, Daringbadi |
| 6. Panthasala, Gupteswar | 16. W.A.C. (Panthika), Sunabeda |
| 7. Panthasala, Sarankul | 17. W.A.C. (Panthika), Girisola |
| 8. Panthasala, Kapilash | 18. W.A.C. (Panthika), Khandagiri |
| 9. Panthasala, Taratarini | 19. W.A.C. (Panthika), Rameswar |
| 10. Panthasala-cum-Cyclone Shelter, Chandanes | |

LIST OF TOURISM UNITS OPERATED BY OTDC

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|-----------------------------|---------------------------------|
| 1. Panthanivas, Bhubaneswar | 14. Aranya Nivas, Chandbali |
| 2. Panthanivas, Puri | 15. Yatrivas, Konark |
| 3. Panthanivas, Cuttack | 16. Yatrivas, Satpada |
| 4. Panthanivas, Chandipur | 17. Panthasala, Panchalingeswar |
| 5. Panthanivas, Konark | 18. Panthasala, Chandaneswar |
| 6. Panthanivas, Sambalpur | 19. Panthasala, Barkul |
| 7. Panthanivas, Rourkela | 20. TRC, Balaore |
| 8. Panthanivas, Barkul | 21. TRC, Keonjhar |
| 9. Panthanivas, Rambha | 22. TRC, Rourkela |
| 10. Panthanivas, Taptapani | 23. TC, Paradeep |
| 11. Mahodadhi Nivas, Puri | 24. TC, Dhenkanal |
| 12. Panthanivas, Gopalpur | 25. TC, Sambalpur |
| 13. Aranya Nivas, Lulung | 26. WAC, Dhauri |

UNITS LEASED OUT TO PRIVATE ENTREPRENEURS

1. W.A.C. (Panthika), Charichhak
2. W.A.C. (Panthika), Sakshigopal
3. W.A.C. (Panthika), Gokarnika
4. W.A.C. (Panthika), Bhadrak
5. W.A.C. (Panthika), Banarpal, Angul
6. Panthasala, Ghatagaon
7. Panthasala, J.K. Road
8. Tourist Complex, Patharajpur

UNITS COMPLETED FOR OPERATION

1. W.A.C. (Panthika), Talchua
2. W.A.C. (Panthika), Bargarh
3. W.A.C. (Panthika), Odagaon
4. W.A.C. (Panthika), Ramachandi
5. W.A.C. (Panthika), Gorakhanath Pitha
6. W.A.C. (Panthika), Chhapachikina
7. W.A.C. (Panthika), Sohela
8. Panthasala, Kantilo
9. Panthasala, Bhattarika
10. Panthasala, Harishankar
11. Panthasala, Kendrapara
12. Panthasala, Mahavinayak
13. Panthasala, Lalitgiri
14. Tourist Complex, Ranipur-Jharia
15. Tourist Complex, Deulajhari
16. Tourist Reception Centre, Parlakhemundi
17. Tourist Reception Centre, Udayagiri
18. District Tourism Centre, Phulbani
19. Yatrivas, Puri
20. Freedom Fighters' Memorial, Bari

ORGANISATIONAL CHART OF THE TOURISM & CULTURE

DEPARTMENT AS ON 31-05-2008

(Tourism Wing)



